



SawStop Customer Support
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Brake Cartridge Analysis Form

If you are unsure why a cartridge activated, you can return the cartridge for analysis by SawStop's service engineers. When a cartridge activates, it stores an electrical signature that corresponds to the cause of the activation. SawStop's engineers will download this signature from the cartridge and determine what may have caused the activation so that further unintended activations can be avoided. We'll email or FAX a report back when we evaluate the activation.

Please include this form when sending in a brake cartridge for evaluation. Provide as much detail as possible so that SawStop can help determine the cause of the activation.

If you haven't already received an RMA number to return the brake, please contact SawStop Customer Support to obtain one before sending the cartridge back.

SawStop RMA # _____ Cartridge S/N: _____

SawStop Saw S/N: _____ Date of Activation: _____

Customer/Company Name: _____

Contact Name: _____ Phone: _____

FAX: _____ Email: _____

1. Material being cut: _____
2. Type of cut being made (i.e. cross cut, rip, dado): _____
3. Make and model of blade being used: _____
4. Did activation occur mid-cut, start up or shut down? _____
5. What aftermarket items are attached to the saw? _____
6. Please use the lines below for added details which may be important.

<p>For Dealer/Distributor Use Only:</p> <p><input type="checkbox"/> email copy of cartridge evaluation report to: _____</p>
